



Dear NHSC Site,

Welcome to the National Health Service Corps (NHSC)! As a new member of the Corps, you are joining a network of primary health care sites and providers dedicated to building healthier communities in areas of the United States with limited access to care.

As an NHSC-approved site, you will receive technical assistance from HRSA; have support to recruit and retain qualified health care providers; and have the opportunity to connect with other NHSC-approved sites, local academic institutions, and other organizations.

We have materials with tips available for you, which you can find in the Welcome Kit section on the NHSC Web site at [NHSC.hrsa.gov/currentmembers/membersites](https://www.nhsc.hrsa.gov/currentmembers/membersites). These include the following:

- NHSC Site Reference Guide
- How to Create Your NHSC Customer Service Portal Account
- Resources in Your Community
- NHSC Poster
- NHSC Counter Sign

We encourage you to create your NHSC Customer Service Portal account in the next seven days (instructions are part of the welcome kit). The portal serves as your primary means for doing business with the Corps, and it is a great way to ask questions at any time. For difficulties with accessing the portal, please contact the Customer Care Center at 1-800-221-9393 and press 7.

Thank you again for your commitment to serving the Nation's underserved communities. Together we can strive to make access to quality health care a reality for all people!

Sincerely,

A handwritten signature in black ink that reads "Rebecca H. Spitzgo".

REBECCA H. SPITZGO
Associate Administrator